

Access Statement – Milarrochy Bay

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01360 870 236
- Site Page <http://www.campingandcaravanningclub.co.uk/milarrochybay>

Your Arrival on Site

- Train station approx. 14 mile (30 minutes drive) from site. Bus stop is approx. 1.6 miles (5 minutes' drive, 30 minutes' walk) from site
- One large site sign at entrance
- One manually operated green metal barrier at site entrance. Metal entrance barrier closed but not locked from 7 am to 1 pm. Metal entrance barrier opened during pitching hours (1 pm to 8 pm). Metal entrance barrier closed but not locked from 8 pm to 11 pm. Metal entrance barrier closed and locked from 11 pm until 7am the following day
- Two large manually operated metal gates at site exit. Unlocked and left closed between 7 am to 11 pm
- Site Staff are scheduled to work up until 8 pm every day of the week. After 5:30 pm Reception will either be open or a sign displayed on the entrance door asking new arrivals to phone the site mobile phone number for assistance with pitching. After 8 pm more detailed instructions are displayed on a sign on the entrance door with (where appropriate) envelopes with additional detailed information to enable back packers and late arrivals with and without bookings to pitch themselves up until 11 pm when the site entrance barrier and exit gates are locked
- Overnight parking is available just outside the exit gate. There is space for approximately 12 cars
- Tarmac leading onto tarmac site roads
- The visitors parking doubles as the overnight parking which is to the left of the exit gate. The gate to visitors parking is not locked
- New arrivals should pull up to reception. The surface is tarmac and is on a slight slope. Parking for new arrivals only (2 large spaces for tow cars and caravans) is just beyond the reception area on either side of the road
- There are no designated accessible parking spaces
- There is a handrail running parallel to the access ramp leading to reception
- No steps but a gentle incline and a dropped kerb just outside reception on the entrance road

Your Check in

- Reception is clearly signed for new arrivals
- Reception and shop opening hours are 9am to 10:30am and 4pm to 5:30pm
- When the reception and shop are unmanned a message on the entrance door will advise campers and new arrivals how to find and/or contact site staff
- For arrivals after 8pm a message is left on the locked reception entrance door giving instructions to: a.) backpackers, b.) booked late arrivals and c.) non-booked late arrivals. When appropriate envelopes with further relevant detailed instructions for booked and non-booked late arrivals are left in the payphone box beside reception to further assist campers with pitching
- After 8pm the message on the locked reception entrance door also includes instructions for a “blue” light emergency (i.e. Fire, Police or Ambulance) together with the site mobile phone number in order that the duty manager can also be contacted
- Tarmac leading to Reception. The doorway is flat. Quarry tiles on reception floor
- Good clear floor space in reception

Your Pitch

- Cars can be parked next to most pitches on site
- The nearest hard standing is approx. 60 metres from the accessible room
- Loose, large gravel or compact smaller gravel on the hard standings
- The majority of hard standings are level and a small selection of grass pitches are close to the site roads

Your Facilities

- There are two facility blocks
- The first designated as the main block has an laundry room, dish wash, ladies and gents toilets and showers, a family bathroom (toilet, high level sink, nappy bin, and shower) and accessible bathroom (toilet, wall mounted wash basin and shower)
- The second designated as the backpacker block has two distinct areas. The first area contains unisex facilities comprising of: toilet cubicles (2), shower cubicles (2) and a male urinal behind a separate privacy door. The second area comprises of a communal eating area, dish wash area and food preparation area
- There is a clear, well maintained path leading to the main block facilities. There are steps on one side with an access ramp alongside
- There are 3 pairs of steps with large landing areas in between leading to the main block facilities
- There is one small step in the ladies toilets in the main block facilities and showers just inside the entrance
- The two shower cubicles in the backpacker block have a raised lip around the shower tray
- There is no semi-ambulant cubicle in either the main block or the backpacker facilities

- All sinks in the main block facilities have either push button or lever type taps. The two sinks in the backpacker's facilities have screw taps
- Shower stools are available within the gents and ladies main facilities block below a sign advising that they may not take all weights and campers should therefore take extreme care when using
- The showers are operated by a push button in gents and ladies and a dial in the family bathroom and accessible room
- The main facilities block has suspended ceiling lighting and the wash basin cubicles have strip light pull cord fittings

Your Accessible Facilities

- The accessible bathroom is located within the main facilities block. A key can be obtained on request from reception
- There is a flat level tarmac path leading to the accessible facility
- There are handrails leading to the accessible facility alongside both the steps and the access ramp
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a regular size flush handle
- There is transfer space to the right of the toilet, as you face it
- The wash basin cannot be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access with a half width shower curtain, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is no hair dryer
- There is an emergency cord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from both staff pitches and also reception
- The accessible room cannot be accessed with a RADAR key
- A large nappy bin is located just inside the door of the accessible bathroom

Your Laundry and Food Preparation Areas

- The laundry (in the main facilities block) and the food preparation area (in the backpacker's block) both have level access
- The approach path to the laundry (in the main facilities block) is tarmac and the approach path to the food preparation area (in the backpacker's block) comprises of level paving slabs
- The taps in the laundry (in the main facilities block) are screw top and the taps in the food preparation area) in the backpacker's block are push taps
- The coin operated washing machine and dryer are stacked one on top of the other. The washing machine being closest to the floor and the dryer above.
- Both the washing machine and dryer are front loading but only the washing machine can be reached from the floor
- There is a wall mounted iron with a freestanding ironing board
- Indoor washing up facilities are available in both the main facilities block and the backpacker's block
- The washing up sinks have screw taps in the main facilities block and push taps in the backpacker's block
- Either side of the backpacker's block there is an outdoor drying area with two rotary clothes dryers
- There is one low level sink in the main facilities block washing up area

Your Recreational Areas

- There is no indoor recreation area
- There is an outdoor children's play area
- This is accessible over grass with no designated path
- There is a single bench overlooking the play area
- The play area has a bark surface with raised edges surrounding it to keep the bark in place.
- There is no fencing around the children's play area

Waste, Fire and Evacuation

- There are two areas on-site for the disposal of waste. There are 4 glass recycling bins for different types of clear and coloured glass located adjacent to the site exit gates. There are four 1100L wheelie bins beside the Chemical Toilet Disposal Point in the central part of the site towards the loch. One bin for Paper/Cardboard, one bin for general waste, one bin for plastic and one bin for cans
- The four 1100L wheelie bins are reached by a short stretch of level tarmac, gravel and paving slab road from the main site access road alongside the loch
- There are no steps or kerbs restricting access to the refuse areas
- All bins on site are full height industrial 1100L units
- There is a fire triangle located at all five water points which has unrestricted access over grass

- The firefighting equipment is located at various points throughout the site and is mainly accessed over grass
- There are two fire assembly points. Fire assembly point one is located at the site entrance alongside the site tarmac road. Fire assembly point two is located just inside the exit gates also alongside the site tarmac road
- The site information leaflet given to all new arrivals describes the location of the fire assembly points

Miscellaneous Information

- There are a few speed bumps along the main site road together with road signs showing direction of travel and 5 mph speed limit
- At night there is low level lighting on the outside of the two facilities blocks and the rest of the site is dimly lit by lights on the 5 water points located around the site
- The overnight/visitor's car park provides space for approximately 10 to 12 vehicles dependant on vehicle size
- There are a small number of benches dotted around the site

Ready Camp

- There are two Ready Camp units on site
- There is one grass car parking space next to each unit. Other cars must be parked in the overnight/visitor's car park
- There are no designated paths leading to the two Ready Camp units, access is from the site road stepping onto the grass
- One unit on site has four steps up to the veranda of the Ready Camp. The other unit has three steps up to the veranda of the Ready Camp
- Further information can be found at www.readycamp.co.uk